

# Return Policy

Thank you for shopping at Pink Pelican On The Go! We strive to ensure your satisfaction with every purchase. Please review our return policy below:

- 1. Exchanges Only:** We accept merchandise exchanges within 14 days of the original purchase date. Items must be unworn, unwashed, and in their original condition with tags attached.
- 2. Store Credit:** We offer store credit for exchanged items. This credit can be used towards future purchases at Pink Pelican On The Go.
- 3. No Refunds:** We do not issue refunds after a sale is completed, except where required by law.
- 4. Damaged or Defective Items:** If you receive a damaged or defective item, please contact us immediately to arrange for a replacement.
- 5. Sale Items:** Sale items are final sale and cannot be exchanged or returned unless they are damaged or defective.
- 6. Exclusions:** Certain items such as swimwear, underwear, and accessories may not be eligible for exchange due to hygiene reasons. Please check the product description for details.
- 7. Proof of Purchase:** To be eligible for an exchange, you must provide proof of purchase, such as a receipt or order confirmation email.

This return policy is in compliance with the laws of the state of Louisiana.

For any further questions or assistance, please don't hesitate to contact our customer service team.

Thank you for choosing Pink Pelican On The Go for your fashion needs!